

IT IS IMPORTANT THAT YOU READ THIS:

By accessing or using the City of Redlands RedConnect Customer Portal, you agree to be bound by all of the terms and conditions of this Agreement. We may modify this Agreement at any time, and you agree that such modifications will be effective immediately upon posting of the modified Agreement. You agree that by using the RedConnect Customer Portal after any such modifications, you will be deemed to have reviewed, agreed to and accepted the modified Agreement.

Terms and Conditions

General Disclaimer:

The City of Redlands provides the RedConnect Customer Portal as a public resource for accessing account information and managing utility bills 24/7. While it enhances convenience, it does not replace information available through City offices. The City reserves the right to determine the information that shall and shall not be placed on the RedConnect Customer Portal.

Privacy Policy

This Web site contains links to other sites. We do not endorse or otherwise accept responsibility for the content or privacy policies of those sites.

Accuracy & Accessibility Disclaimer:

We strive to keep the RedConnect Customer Portal information accurate and up to date but cannot guarantee its completeness, availability or reliability. The City will make every reasonable effort to ensure full performance of the RedConnect Customer Portal and, on a timely basis, work with you to resolve disputes that may arise. We do not assume responsibility for malfunctions in the availability or accessibility of the RedConnect Customer Portal.

Disclaimer of Liability:

The RedConnect Customer Portal does not provide professional advice and should not be used as a substitute for legal, financial or expert guidance.

The City does not make any warranties concerning the RedConnect Customer Portal. The City will not be liable for any damages of any kind arising from the use of this site, including, but not limited to, direct, indirect, incidental, consequential and punitive damages. You expressly agree that your use of this site is at your sole risk.

The City is not responsible for decisions or actions taken based on this website's content or any linked sites.

Security Notice:

Unauthorized access, security breaches, or attempts to disrupt the website are strictly prohibited and may result in legal action. This includes unauthorized access to data or accounts, such as attempting to view, retrieve, or manipulate information not intended for them. Users must navigate the site only through standard web browsers and approved search tools.

Indemnification:

By using this site, you agree to indemnify and hold harmless the City of Redlands and its affiliates from any claims, damages, or costs resulting from its use or any violations of these Terms.